

GTS Reserve & Collect

Enhance customer service with simple online ordering and collection

GTS Reserve & Collect allows your customers to order travel money, and other travel related products, online for collection from a branch. Designed to work seamlessly with GTS Retail or to be a standalone module, GTS Reserve & Collect can be deployed rapidly to accelerate your entry into online commerce.

GTS Reserve & Collect is a standalone module of Global Trading System (GTS) – a new generation trading and inventory management solution for banknote, travel money and precious metal organisations. This Software-as-a-Service (SaaS) application can easily be branded with your own company logo, images, your own distinct URL and linked to your SMTP service for customer email confirmations and internal notifications. The customer-facing website is branded with your look-and-feel, and is designed to dynamically render on PCs, smartphones and tablet devices.

Simple three-step process

Your clients order their travel money in a simple three-step process – choosing products and currencies, entering customer details and selecting a branch for pickup. A confirmation email is sent to the customer and staff at the travel money retailer. Upon confirmation of reservation, a link to a map of the branch nominated for collection is displayed, along with its operating days and times. The settlement for the reservation is completed in the branch of the customer's choice.

Customer convenience, back-office efficiencies

Customers benefit from the convenience of pre-ordering currency and other travel related products from a branch. Your business meanwhile, can easily use branch stock for order fulfilment, rather than fulfilling and dispatching from a central vault. This, in turn, reduces your processing and shipping costs, whilst also allowing you to offer competitive and preferential pricing to your customers. And because you are able to prepare the customer's order ahead of time, you can fulfil and settle it quickly once he or she arrives at your bureau. This enhances the customer experience while reducing processing times in your branches.

Standalone solution or integrated with GTS

If you already use the GTS Solution, you will benefit from seamless integration between the Reserve & Collect module and the GTS point of sale (POS) software. Reservations are relayed directly to the POS, eliminating the need to manually capture the orders. But you can also deploy GTS Reserve & Collect as a standalone solution, with orders uploaded to non-IMX POS or back-office systems in the form of generic XML files.

Clients select the currency from the dropdown box and enter the amount of foreign currency they would like or the amount of local currency they will spend.

FEATURES

- Clean, modern and intuitive user interface
- Built upon latest web technologies
- Renders dynamically to suit tablet and smartphone devices
- Upload or manually enter exchange rates
- Fully white-labelled
- Manage multiple products
- Communicate with customers via email
- Build database of return customers
- Set rounding rules per currency
- Set and map branches for collection
- Manage reservation value limits.
- Seamlessly integrates with GTS Retail
- Hosted solution
- View reservations and customers in detail

BENEFITS

- Offer a convenient customer experience
- Build relationships with repeat customers
- Use branch inventory to settle online orders
- Reduce processing times in branches

About IMX Software

IMX Software has over 20 years' experience in delivering market-leading technology solutions to businesses in the banknote and precious metal trading, retail foreign exchange, and travel money markets. Our dedicated industry focus, knowledge and skills have enabled us to develop advanced, functionally-rich solutions designed to increase performance and profitability while reducing commercial risk and achieving greater compliance. From offices in the UK, Australia and South Africa we deliver solutions, business and technical expertise, and support to a global customer base. Our clients include international banks, national and multi-national bureau de change operators, travel agents, and logistics operators. Committed to delivering first-class technology solutions for our industry, we are proud to have been awarded Microsoft Gold Competency status for both our technical ability and our customer service.

About GTS

IMX Software's Global Trading System (GTS) is a suite of integrated software modules that increases operational efficiency and reduces costs and risk for businesses in the banknote and precious metal trading, retail currency exchange, and travel money markets.

The configurable modules within GTS address the varying processing and control challenges of wholesale banknote trading, managing cash inventory and distribution workflow, running retail branches and bureau de change, and supporting online and mobile consumer ordering whilst monitoring business performance across your entire supply chain.

Available GTS Modules

- **GTS Wholesale:**
wholesale buying and selling of banknotes and precious metals
- **GTS Cash Centre:**
cash centre inventory management and distribution logistics
- **GTS Retail:**
point of sale solutions for retail outlets such as bureau de change
- **GTS E-commerce:**
online consumer order capture for travel money products
- **GTS Analytics:**
business performance analysis, management information and reporting
- **GTS Mobile:**
extends application modules to smartphones and tablets for increased user and marketing flexibility

Find out more

To discover how IMX Software can help you reduce costs and risk while improving efficiency, please call our sales team for a conversation or to arrange a meeting.

Alternatively, send us an email at info@imxsoftware.com. For more information and news updates please visit our website www.imxsoftware.com.

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